



Consulting Professional #4

Sr. Partner & CTO

Consulting Professional #4 is a Senior Business Consultant with a wealth of knowledge acquired from engagements across North America and Europe over the past 18 years. Their experience in system architecture, system integration, information technology, and technical product management has been gained serving leading telecommunications service providers such as NYNEX, ALLTEL, Cincinnati Bell, Rogers Telecom, and Deutsche Telecom.

Over the past several years, this consultant has written system architecture briefs for the Network Management Forum, a leading industry consortium for global telecommunications service providers, vendors, and system integrators, with one of their more recent submissions titled: "Broadband Information and Strategy White Paper". This systems professional's project work exemplifies the application of theory to real life situations. This individual once consulted on several product development efforts centered on technician field access, including assessment and recommendations for technologies, integration approach, and hardware and software configuration. Their technician access solutions have been deployed successfully at several major US telcos, supporting over 6000 technicians, and at a major German telco utilizing a mobile computing environment required for the DT MODACOM wireless network.

They have excellent facilitation and negotiation skills, as demonstrated on a project where they served as a consultant to a telecommunications firm specializing in Fiber-In-The-Loop (FITL) hardware where the primary focus was an operational support system for provisioning of FITL and Digital Loop Carrier (DLC) equipment. As a technical specialist for the vendor integration program, this individual worked with other FITL and DLC providers to integrate with this provisioning OSS and developed extensive technical specifications for all transactions and state transitions for OS-NE interfaces.

This candidate's expertise and vision were required while serving on the NYNEX Intelligent Field Access System (IFAS) assessment project. This engagement focused on the evaluation of the IFAS project for First Office Application (FOA) deployment in three areas: system architecture and systems management (focusing on performance, reliability, maintainability and recovery); application development and system testing (from a methodology perspective), and; organizational change aspects related to process design and system implementation. On another project they served as the technical lead engineer for a UNIX Streams enhancement, enabling command line user interface to operate seamlessly over Motorola's trunk radio system based on the NCP 500/3000 wireless network controllers and KDT wireless terminals.

Throughout these and other projects, this individual's leadership, vision and communication skills, combined with their systems architecture knowledge, facilitation skills and experience have helped them to deliver business solutions that exceeded clients' expectations. Their risk management and business architecture capabilities are exemplary, and this individual openly shares their knowledge with all team members as an additional benefit to each of their clients. This consulting professional is a United States citizen reporting out of our Toronto headquarters.

Core Competencies:

- ◆ Program Management / 4-TAE Methodology
- ◆ Program Management Office Infrastructure
- ◆ Business Architecture / Strategic Planning
- ◆ Systems Integration / Vendor Management
- ◆ Marketing / New Product Implementation
- ◆ 18+ years Telecom Subject Matter Expertise

Telecom Industry Disciplines:

- ◆ Customer Care / Call Center / Billing
- ◆ Network Operations / Maintenance / Engineering
- ◆ Workflow / Workforce Management
- ◆ Corporate Infrastructure

Telecom Market Experience:

	USA	CANADA	EUROPE
ILEC/RBOC/PPT	☒	☒	☒
IXC			☒
CAP	☒	☒	
CABLE	☒	☒	

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Technology Experience:

- ◆ CO Switch Platforms: AT&T #1, #1A, #2A, #2B, #3, #3B, #5, DMS-100, DMS-10
- ◆ Desktop Applications: MS Office, Lotus Notes
- ◆ Operating Systems: Windows, Mac/OS, MS-DOS

Academic and Industry Accreditation:

- ◆ Bachelor of Science, Computer Science, Rochester Institute of Technology

Other Distinguishing Attributes:

- ◆ Member of the Network Management Forum; authors and submits system architecture briefs to the NMF